

PUTTING VICTIMS FIRST

APPENDIX 1

Measure	Previous	Period	Current	Period	Comparative position or note
Percentage of victims satisfied with ease of contact.	99.0% (+/-0.6%)	2014/15	98.2% (+/-0.7%)	2015/16	Statistically significant reduction. Placed 1st nationally (12 months to December 2015).
Percentage of victims satisfied with time of arrival.	93.7% (+/-1.1%)	2014/15	92.2% (+/-1.2%)	2015/16	N/A
Percentage of victims with a satisfactory needs assessment	N/A	N/A	87% (+/-1.6%)	2015/16	Target 90%
Compliance with National Crime Recording Standards.	87% (+/-0.5%)	September 2014 to March 2015	90% (+/-0.5%)	2015/16	Renewed focus on NCRS in the last 6 months of 2015/16 gives a compliance rate of 94%.

DEALING WITH ANTI-SOCIAL BEHAVIOUR

Measure	Previous	Period	Current	Period	Comparative position or note
Percentage of ASB victims satisfied with attendance at incidents.	93.4% (+/-1.4%)	2014/15	92.0% (+/-1.6%)	2015/16	N/A
Percentage of victims of long term ASB who experienced no further incidents since their original report.	N/A	N/A	51% (+/-3.7%)	May 2015 to March 2016	N/A

DOMESTIC AND SEXUAL ABUSE

Measure		Previous	Period	Current	Period	Comparative position or note
Rape	Charge rate	18%	2014/15	21%	2015/16	National rate 15.2% (2015/2016)
	Conviction rate	51%	2014/15	58%	2015/16	National rate 57.9% (2015/2016)
	Report to conviction rate	9%	2014/15	12%	2015/16	National rate 8.8% (2015/2016)
Sexual offences	Charge rate	28%	2014/15	24%	2015/16	National rate 17.1% (2015/2016)
	Conviction rate	73%	2014/15	72%	2015/16	National rate 78.0% (2015/2016)
	Report to conviction rate	20%	2014/15	17%	2015/16	National rate 13.3% (2015/2016)
Domestic Violence	Charge rate	51%	2014/15	36%	2015/16	N/A
	Conviction rate	66%	2014/15	71%	2015/16	National rate 74.5% (2015/2016)
	Report to conviction rate	34%	2014/15	25%	2015/16	N/A
Increase the conviction rate for domestic abuse to 75% of cases charged		66%	2014/15	71%	2015/16	National rate 74.5% (2015/2016)
Disrupting and targeting offenders ensuring investigative opportunities.		<p>To date, 62 persons have been charged, with 259 charges between them; 2 new charges have been identified in this period.</p> <p>There have been 248 potential complainants identified from Operation Shelter, Operation Shield, Operation Jupiter, Operation Wren, Operation Optic, Operation Bluebell, Operation Fossil and stand-alone investigations; 2 new potential complainants have been identified in this period.</p> <p>Operation Shelter trial 4 is due to commence on 14 November. The re-trial of Trial 2 is due to commence on 3 January 2017. The trial dates for what was Trial 3 are due to commence on 13 February 2017 and 20 February 2017. All trials are subject to reporting restrictions until the conclusion of them all.</p> <p>Additional activity includes:</p> <p>a) 42 bail packages with police or court bail conditions are being actively monitored for compliance; no change this period.</p> <p>b) 99 active disruption packages with individuals who are suspected or have been arrested for CSE; no change this period.</p> <p>c) 300 vehicles actively monitored via IS - no change in this period</p> <p>d) 127 vehicles actively monitored via PNC/ANPR– no change this period.</p> <p>e) 325 subjects are being actively monitored (via IS) and UKBA; no change this period.</p> <p>f) 47 taxi driver licences have been suspended - no change this period.</p>				
Number of referrals into domestic abuse perpetrator programmes.		N/A	N/A	442 referrals	2015/16	The majority of referrals were from social services or self-referral, with 31 police referrals.

Assessment of quality of service following survey of domestic abuse victims.	Two telephone surveys have been conducted as part of the Home Office pilot. Four focus groups have been held to date with Impact Family Services clients in South Tyneside, Impact Family Services staff in South Tyneside, Gateshead IDVAs and Tyneside Women’s Health clients in Gateshead. The mandated Home Office domestic abuse survey is due to commence in April 2016.
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PREVENTING CRIME

Measure	Previous	Period	Current	Period	Comparative position or note
Reduce the number of burglary dwelling offences.	2,325 crimes	2014/15	+9% (+269 crimes)	2015/16	Placed 14th nationally and 1st in MSG (2015/2016).
Percentage of high or medium risk victims who have suffered a subsequent incident.					
Domestic Violence	44%	2014/15	49%	2015/16	- High or medium risk individuals at the start of the period or identified during the period. - Subsequent event of any category between the initial risk assessment and the end of the period
Crime	33%		39%		
Anti-social behaviour	20%		25%		
Hate	68%		41%		
Overall	42%		45%		

COMMUNITY CONFIDENCE

Measure	Previous	Period	Current	Period	Comparative position or note
Percentage of time neighbourhood officers spend outside a police station in their neighbourhood.	47%	2014/15	48%	2015/16	N/A
Reduce the length of time taken through the criminal justice process, reducing the re-bail rate and length of time on bail.					
Re-bail rate.	41.6%	2014/15	31.4%	2015/16	
Percentage of bails concluded over 28 days.	72% over 28 days	2014/15 (revised)	62% over 28 days	2015/16	
Increase the conviction rate at Magistrate's Court to 85%.	79.2%	2014/15	82.8%	2015/16	National rate 83.7% (2015/2016).
Increase the percentage of guilty pleas at first hearing to 70%.	68%	July 2014 to March 2015	65%	2015/16	National rate 70.2% (2015/2016).
Ensure 100% of cases, the Investigating Officer makes contact with the complainant within 24 hours of registration of a complaint.	N/A	N/A	100%	2015/16	
Reduce the number of days to finalise complaint, with 50% finalised within 50 days.	N/A	N/A	78%	2015/16	
Percentage of complainants who are satisfied with the way their complaint was dealt with.	N/A	N/A	43%	2015/16	Small sample of 73 complainants, therefore indicative only.

Reduce the number of allegations that relate to incivility, impoliteness or intolerance.		27 per month	2014/15	19 per month	2015/16	
Reduce the percentage of appeals made and the percentage of those upheld.	% of appeals made	18%	2014/15	18%	2015/16	
	% of appeals upheld	25%	2014/15	29%	2015/16	
Number of live complaints being managed.		270	As at 31 March 2015	135	As at 1st April 2016	Number of live complaints being managed (dated prior to 1 April 2015) is 6.